

Use optional WEBCARDLXE web card  
Not compatible with WEBCARDLX

## SmartOnline 3000VA 2700W 120V Double-Conversion UPS - 7 Outlets, Extended Run, Network Card Option, LCD, USB, DB9, 2U Rack/Tower

MODEL NUMBER: SU3000RTXLCD2U



Provides pure sine wave output in education, healthcare, military, government and other IT applications in small or mid-size networks.

### Features

#### Double-Conversion UPS Protects Equipment Against Damage, Downtime and Data Loss

This on-line double-conversion UPS system maintains perfect output by converting AC input to DC, then reconverting UPS output to fully regulated sine wave AC. Constant on-line operation isolates sensitive equipment from power problems on the AC line. The SmartOnline® SU3000RTXLCD2U provides the highest level of power protection and battery backup for education, healthcare, military, government and other mission-critical IT applications where space is limited, but premium power reliability is essential.

#### Reliable, Expandable Battery Backup Keeps You Operational Through Power Outages

The field-replaceable, hot-swappable VRLA battery modules allow you to work through short power failures and give you enough time to safely save files and shut down your system in case of a prolonged blackout. Zero transfer time between on-line and battery modes maintains continuous operation of connected equipment without interruption or rebooting. Extra runtime is available by connecting up to four optional extended battery modules (BP72RT, sold separately).

#### Optional LX Platform Network Management Card Allows Remote Access 24/7

The WEBCARDLXE network interface (sold separately) enables full remote configuration and management, including load shedding, reboots of connected equipment and safe shutdowns. The IP-based Auto Probe feature ensures continuous network uptime by communicating with other network devices, detecting lost connectivity and automatically rebooting IT equipment. Optional EnviroSense2 modules (E2MT, E2MTDO and E2MTHDI, all sold separately) provide a variety of environmental monitoring and control options.

#### NEMA Outlets Protect Your Connected Components

One L5-30R and six 5-20R outlets provide connected equipment with pure sine wave AC output and allow you to manage power consumption down to the outlet group level. Power provided by these outlets is filtered to protect connected equipment against damaging surges and line noise. Four 5-20R outlets are grouped into two load banks that let you shed non-critical loads to extend runtime for critical loads.

#### Premium Protection from EMI/RFI Line Noise Helps Your Equipment Perform Better

### Highlights

- Updated design for 2023
- Protects equipment against blackouts, brownouts, transient surges and line noise
- Keeps equipment running during outages to allow time for file saves and safe shutdown
- Zero transfer time between on-line and battery modes for uninterrupted operation
- Optional WEBCARDLXE network card enables full remote access and control
- Menu-driven LCD keeps you up to date with status info and other vital analytics

### Package Includes

- 3000VA 2700W 120V Double-Conversion UPS
- USB cable
- DB9 RS232 cable
- Rack-mounting hardware
- Tower support stands
- Safety instructions
- Quick Start Guide



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This UPS system filters out disruptive electromagnetic and radio frequency interference that can inflict hardware damage or data loss. This EMI/RFI filtering also helps your connected components perform better and last longer.

**Clear LCD Interface Keeps You Informed at a Glance**

The menu-driven front-panel LCD provides detailed alarms and notifications to help diagnose any issues. It provides system status, event logs, battery and power module status, usage analytics, serial number, firmware update info and more. Audible alarms can be disabled through the front menu when the UPS goes to battery power. The LCD rotates to accommodate both rack-mount and tower installation.

**Advanced Communications Ports Allow for Automatic Saves and Shutdowns**

RS-232 and USB ports connect to a device for a variety of communication options (cables are included). A dry-contact relay port can be programmed through the LCD to provide reliable communications to automation and industrial components. The RPO/ROO port permits emergency shutdown or remote restart of all connected equipment. **Automatically Turns Back On After Power Is Restored**  
Battery-independent restart ensures automatic UPS power-up without user interaction after lengthy power outages, even after a complete battery discharge.

**Versatile Installation Options**

You can mount the SU3000RTXLCD2U in just 2U of space in an EIA-standard 19-inch rack using the included hardware. You can also adapt it for tower installation using the included support stands or add the optional RK2PC (sold separately) for 2-post rack mounting. The eight-foot power cord with NEMA L5-30P plug connects to a compatible AC outlet.

## Specifications

OVERVIEW	
UPC Code	037332180100
UPS Type	On-Line
INPUT	
Input Phase	Single-Phase
Rated input current (Maximum Load)	24A
Nominal Input Voltage(s) Supported	100V AC; 110V AC; 120V AC
Nominal Input Voltage Description	120V factory default
UPS Input Connection Type	L5-30P
UPS Input Cord Length (ft.)	8
UPS Input Cord Length (m)	2.4
Recommended Electrical Service	120V 30A
Maximum Input Amps	24
Input Plug Type	NEMA L5-30P
Input Cord Length (ft.)	8
Input Cord Length (m)	2.44
Input Current	24A
Power Factor (Input)	0.99

OUTPUT	
Output Capacity (VA)	3000
Output Capacity (kVA)	3
Output Capacity (Watts)	2700
Output Capacity (kW)	2.7
Power Factor	0.9
Crest Factor	3:1
Nominal Voltage Details	120V factory-default nominal voltage
Frequency Compatibility	50 / 60 Hz
Frequency Compatibility Details	Online Mode: Sync with line $\pm 5\%$ of nominal line frequency (outside this range: $\pm 0.5\%$ of auto-selected nominal frequency). Battery Mode: $\pm 0.5\%$ of auto-selected nominal frequency
Output Voltage Regulation (Line Mode)	+/- 1%
Output Voltage Regulation (Economy Line Mode)	+/- 1%
Output Voltage Regulation (Battery Mode)	+/- 2%
Load Management Receptacles	Two switchable two-outlet load banks
Output AC Waveform (AC Mode)	Pure Sine wave
Output AC Waveform (Battery Mode)	Pure Sine wave
Nominal Output Voltage(s) Supported	100V; 110V; 115V; 120V; 127V
Output Receptacles	(6) 5-20R; (1) L5-30R
Individually Controllable Load Banks	Yes
BATTERY	
Battery Type	Valve Regulated Lead Acid (VRLA)
Runtime Full Load (min.)	4.8 min. (2700W)
Runtime Half Load (min.)	13.9 min. (1350W)
Expandable Runtime	Yes
Expandable Runtime Description	Add up to 4 extended battery modules (EBM). Part number <a href="https://tripplite.eaton.com/External-72V-2U-Battery-Pack-for-Tripp-Lite-SmartOnline-UPS-Rack-Tower-BP72RT">BP72RT</a> . *Note: <a href="https://tripplite.eaton.com/External-72V-2U-Battery-Pack-for-Tripp-Lite-SmartOnline-UPS-Rack-Tower-BP72RT">BP72RT</a> is compatible only with the SU3000RTXLCD2U 2023 UPS design update featured on this page. For previous SU3000RTXLCD2U design battery pack functionality, please see the Legacy Product Datasheet under the Support tab, Documents & Downloads section.
External Battery Pack Compatibility	<a href="https://tripplite.eaton.com/External-72V-2U-Battery-Pack-for-Tripp-Lite-SmartOnline-UPS-Rack-Tower-BP72RT">BP72RT</a>
DC System Voltage (VDC)	72
Battery Recharge Rate (Included Batteries)	3 hours recharge to 90%

Battery Access	Battery access door
Internal UPS Replacement Battery Cartridge	&nbsp;<a class="productLink" href="//tripplite.eaton.com/replacement-battery-for-eaton-9px-3kva-ups~744-A3122">744-A3122</a>&nbsp; *Note: &nbsp;<a class="productLink" href="//tripplite.eaton.com/replacement-battery-for-eaton-9px-3kva-ups~744-A3122">744-A3122</a>&nbsp; is the replacement battery for the SU3000RTLCD2U 2023 UPS design update featured on this page. For the replacement battery in the previous design of SU3000RTLCD2U, please see the Legacy Product Datasheet under the Support tab, Documents & Downloads section.
Battery Replacement Description	Hot-swappable, user replaceable batteries
<b>VOLTAGE REGULATION</b>	
Voltage Regulation Description	Online, double-conversion power conditioning
<b>USER INTERFACE, ALERTS &amp; CONTROLS</b>	
Front Panel LCD Display	Front panel LCD information and configuration screen offers detailed UPS and site power status and operating data, plus configuration of voltage, frequency, operating mode, alarm function and a variety of additional options
Switches	RPO / ROO
Alarm Cancel Operation	Power-fail alarm can be temporarily silenced using alarm-cancel switch; silent mode alarm configuration option available
Audible Alarm	Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions
LED Indicators	4 status-indicating LEDs
<b>SURGE / NOISE SUPPRESSION</b>	
EMI / RFI AC Noise Suppression	Yes
AC Suppression Joule Rating	190
AC Suppression Response Time	Instantaneous
<b>PHYSICAL</b>	
Primary Form Factor	Rackmount
Rack Height	2U
Cooling Method	Fan
Installation Form Factors Supported with Included Accessories	4 post 19 inch rackmount
Installation Form Factors Supported with Optional Accessories	2 post rackmount (&nbsp;<a class="productLink" href="//tripplite.eaton.com/eaton-2-post-rack-mount-rail-kit-for-9px-ups~RK2PC">RK2PC</a>&nbsp; )
Minimum Required Rack Depth (cm)	68.07
Minimum Required Rack Depth (inches)	26.8
Optional Mounting Accessory Notes	2 post rail kit available, part # &nbsp;<a class="productLink" href="//tripplite.eaton.com/eaton-2-post-rack-mount-rail-kit-for-9px-ups~RK2PC">RK2PC</a>&nbsp;
Shipping Dimensions (hwd / in.)	9.45 x 22.84 x 30.71
Shipping Dimensions (hwd / cm)	24.00 x 58.01 x 78.00
Shipping Weight (lbs.)	77.83
Shipping Weight (kg)	35.30



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UPS Housing Material	Metal
Unit Dimensions (hwd / in.)	3.410 x 17.330 x 23.820
Unit Weight (lbs.)	63.06
Unit Weight (kg)	28.60
Mounting Details	Includes 4 post rackmount installation accessories
<b>ENVIRONMENTAL</b>	
Operating Temperature Range	32° to 104°F (0° to 40°C)
Storage Temperature Range	With battery: 32° to 104°F (0° to 40°C); without battery: -13° to 131°F (-25° to 55°C)
Relative Humidity	0-96% non-condensing
AC Mode Efficiency Rating (100% Load)	91.6
AC Economy Mode Efficiency Rating (100% Load)	97.2
Online Mode Heat Dissipation (BTU/Hr) @ Full Load	844
Battery Mode Heat Dissipation (BTU/Hr) @ Full Load	1462
Operating Elevation	0-10000 ft. (0-3000 m)
Audible Noise	47 dB at 1m
<b>COMMUNICATIONS</b>	
Network Management Cards	&nbsp;<a class="productLink" href="//tripplite.eaton.com/Network-Card-Eaton-Tripp-Lite-Series-UPS-Systems~WEBCARDLXE">WEBCARDLXE</a>&nbsp;
Network Monitoring Port Description	WEBCARDLXE Supports detailed monitoring of UPS and site power conditions; DB9 port supports RS232 and contact closure communications; not compatible with WEBCARDLX
PowerAlert Software	For local monitoring via the UPS's built-in communication ports, download PowerAlert software at <a href="https://tripplite.eaton.com/products/power-alert">https://tripplite.eaton.com/products/power-alert</a>
Communications Cable	USB and RS232 cable included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
Network Management Card Description	Network management card optional
Communications Interface	(1) Contact closure; (1) RS-232; (1) Slot for SNMP/Web interface; (1) USB
Emergency Power Off (EPO)/Remote On-Off (ROO)	Yes
<b>LINE / BATTERY TRANSFER</b>	
Transfer Time	0ms
<b>FEATURES &amp; SPECIFICATIONS</b>	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
High Availability UPS Features	Expandable battery backup; Hot swappable batteries; On-Line/Double-Conversion; Remote management; Sine wave output; Surge/noise protection; Zero transfer time



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Green Energy-Saving Features	High efficiency economy mode operation; Individually controllable load banks
<b>APPLICATIONS</b>	
UPS Applications	Mission Critical Applications
<b>STANDARDS &amp; COMPLIANCE</b>	
Product Certifications	CAN/CSA-C22.2 No. 107.3 (Canada); UL 1778; NOM (Mexico); cTUVus
Product Compliance	CE (Europe); ENERGY STAR Qualified; FCC (USA); REACH; RoHS
<b>WARRANTY &amp; SUPPORT</b>	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 & <a href="//tripplite.eaton.com/support/insurance-policy">Ultimate Lifetime Insurance</a>
Extended Service Plans	5-year depot exchange plan: TL9SW5Y-3000UCParts, electronics and UPS batteries coverageNext business day shippingTechnical support5-year onsite plan: TLWFLN75XX-6009UCOnsite parts and labor coverage for 5 yearsParts, electronics and UPS batteries coverage24x7 onsite labor coverage, next-day responseNext-day shippingTechnical support

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